

Hearing aid care plan



A national charity since 1911

Please complete this form for each resident who uses hearing aids, and file it with their care plan.

Resident's name: _____ uses hearing aid(s)

Audiology provider contact details

Name: _____

Address: _____

Telephone: _____

Email: _____

A hearing aid is worn in (please select): left ear right ear both ears

Note: If a resident uses two hearing aids, the aids will have a coloured dot on them: **red** is for the right ear and **blue** is for the left ear. If only one hearing aid is used, there will not be a coloured dot.

Hearing aid type (please select): Standard-fit with earmould Open-fit with soft 'dome' earpiece

Other (please give details) _____

Please see the information sheets *Looking after standard-fit hearing aids* and *Looking after open-fit hearing aids*.

Batteries

Batteries for NHS hearing aids are free. Ask the resident's audiology provider for details of where you can get them. Some areas may have centres you can collect them from, and Action on Hearing Loss's hearing aid support service, Hear to Help, provides hearing aid batteries, cleaning and re-tubing in some areas (see box overleaf).

Collect batteries from: _____

There are different battery sizes, denoted by different-colour stickers. Check you have the right kind.

Battery sticker colour: _____

Does the resident need help with changing their hearing aid batteries? Yes No

Change batteries once a week. Some residents may hear their hearing aids 'beep' when batteries are low.

Change batteries every: Mon / Tues / Wed / Thu / Fri / Sat / Sun (please select)

When changing a battery, remove the sticker and make sure you align it with the '+' and '-' labels inside the battery compartment.

Note: Residents should turn their hearing aids off at night, so the batteries last longer. Some residents may need help doing this.

Hearing aid settings

Most hearing aids have different settings to help people hear better in certain situations. The most common setting is the **hearing loop setting** (formerly called the 'T' setting).

The hearing loop setting allows hearing aids to pick up sound from hearing loop systems, which are often found in banks, post offices, theatres and other public venues. Loops are designed to help hearing aid users hear better when there's background noise. The loop setting is also needed to link hearing aids with neckloops, ear hooks, and some other assistive listening devices.

Check your resident's hearing aid instruction booklet or speak to their audiology provider to find out what settings their hearing aids have.

Make a note of the hearing aid settings here:

Add additional information about cleaning, maintaining and storing the resident's hearing aids here:

Information and support from Action on Hearing Loss

Hear to Help

Our hearing aid support service, Hear to Help, may be able to visit your care home to clean hearing aids and replace tubing and batteries. Find out if there's a Hear to Help service in your area at actiononhearingloss.org.uk/in-your-area or by contacting our Information Line.

Information Line

For information and support on all aspects of hearing loss and tinnitus, contact our Information Line:

Telephone: **0808 808 0123**

SMS: **0780 000 0360** (standard text message rates apply)

Email: information@hearingloss.org.uk

Website: actiononhearingloss.org.uk